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## Personal Data

Name: João Pedro Gonçalves da Costa e-mail: [mail@joacosta.org](mailto:mail@joacosta.org)  
Date of Birth: August 30, 1983 Mobile: (+48) 518614345  
Nationality: Portuguese Address: Warsaw – Poland



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## Professional Experience

- Dec. 09 – now** **Company:** Symantec *(Warsaw, Poland)*  
**Role:** Technical Support Engineer  
**Activities:** Technical support for Symantec Endpoint Protection for enterprise customers. Dealing with virus outbreaks and collecting malware samples, writing documentation. Worked closely with research and development teams. Provided assistance during the planning and installation phases.
- Sep. 08 -Nov. 09** **Company:** HCL Technologies *(Krakow, Poland)*  
**Role:** Associate Support Engineer  
**Activities:** Technical support for Enterprise customers, up to 100'000 licenses, of Computer Associates threat manager suite, including IPS, antivirus/antispymware, content manager for HTTP and SMTP.
- Feb. 08 - Jun. 08** **Company:** Critical Software S.A. *(Porto, Portugal)*  
**Role:** Intern Software Engineer  
**Activities:** Final project – thesis dissertation: Offline Web Applications  
Studied several technologies and implemented offline execution for a work order and ticketing web application, using Google Gears. Main tasks: analysis, architecture and implementation.
- Feb. 07 - Jun. 07** **Company:** Portugal Telecom – Innovation center. *(Porto, Portugal)*  
**Role:** Software development in a University/Company cooperation project  
**Activities:** Development of a WYSIWYG application, for real time web page editing in a team of nine students. Main activities were documentation for the architecture of the application, and programming. This was the best graded project of the semester on the subject.

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## Education

- Aug. 07- Feb.08** Six months of **ERASMUS Student interchange** at the **University of Žilina** (Slovakia). Proven ability to adapt to multicultural environments.
- 2003/2008** **Faculty of Engineering of Porto University – Integrated Master in Computer Engineering.** (5 years). Project Management, Software Architecture and Development, Networks, Databases, Artificial Intelligence, Computer Graphics and Interfaces.  
Grade Average: 15 in 20 (3.75 in 5).
- 2001/2003** **Faculty of Engineering of Porto University.** Attended the two first years of **First Degree in Electric Engineering.** Acquired basic notions about electricity and electric circuits, physics and mathematics.

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## Technical Skills

<b>Languages and Markups</b>	<b>Java, C, C#, PHP, C++</b> , Javascript, Ruby, Python, XML, XHTML. Developed software using libraries such as: OpenGL, JADE, Zend Framework, Smarty, RubyOnRails.
<b>Databases:</b>	<b>PostgreSQL</b> , MySQL, SQLite.
<b>IDE:</b>	<b>Eclipse, Visual Studio .NET</b> , NetBeans.
<b>Collaboration:</b>	<b>CVS, SVN</b> . Experience in installation and configuration of several <b>Wiki</b> platforms
<b>Networking</b>	Attended the <b>Cisco Certified Network Associate (CCNA)</b> preparation course.
<b>Operating Systems</b>	Advanced knowledge in Windows platforms administration. Good knowledge with Unix/Linux and Macintosh platforms.

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## Other Experience

<b>2004 and 2006</b>	Was <b>tutor</b> on the <b>Linux and Networking Introductory Course</b> for first year students of the Computing Engineering and Electrical Engineering at Faculty of Engineering of Porto University.
<b>Jun. 2004</b>	<b>Seminar Blender 3D</b> , with the project creator: Ton Roosendaal.
<b>2001/2002</b>	Had active participation in the academic group Chefax I&D, where the most relevant project was related with RADIUS authentication in the faculty's wireless network.

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## Languages

<b>Portuguese</b>	Native language.
<b>English</b>	Excellent reading and conversational skills. Good writing skills.
<b>Spanish</b>	Good reading and conversational skills.
<b>Other</b>	Basic knowledge of Polish and Slovak.

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## Other Information

<b>Volunteer Work</b>	Volunteer in the stage assistant team of the Traditional Music and Dances Festival "Andanças".
<b>Sports</b>	Was a Kungfu student at She-Si Academy (Porto). Plays Football and Basketball occasionally with friends.
<b>Board games</b>	Likes to play strategy board games such as Chess and Go.
<b>Traveling</b>	Likes to travel and to meet new cultural environments. Visited Spain, France, England, Netherlands, Germany, Austria, Poland, Check Republic and Slovakia.
<b>Driving</b>	Driving license for automobiles and motorcycles.

*Wyrażam zgodę na przetwarzanie danych osobowych zawartych w mojej ofercie pracy dla potrzeb niezbędnych do realizacji procesu rekrutacji zgodnie z ustawą z dnia 29 sierpnia 1997 roku o ochronie danych osobowych (Dz. U. Nr 133 poz. 883)*